

Meeting: Policy Development and Decision Group (Joint Operations Team)

Date: 9 October 2017

Wards Affected: All

Report Title: Transformation Project - Public Toilets Review - Request for Consultation

Is the decision a key decision? Yes

When does the decision need to be implemented? ASAP

Executive Lead Contact Details: Robert Excel, Executive Lead for Community Services, robert.excell@torbay.gov.uk

Supporting Officer Contact Details: Terry Gibson, Business Manager, 207254, terry.gibson@torbay.gov.uk

1. Proposal and Introduction

- 1.1 For the past two years a comprehensive review of public toilets within Torbay has been undertaken. More recently as part of the Councils Transformation Programme a procurement exercise has been undertaken seeking a commercial partner to deliver our public toilets provision.
- 1.2 It was agreed at the PDG meeting on the 12th February 2016 that public consultation will take place prior to any final proposals on the type and shape of our future public toilet provision.
- 1.3 The proposed online consultation can be accessed through the following link:
<https://www.torbay.gov.uk/surveys/Toilets/toilets2017v2.htm>
- 1.4 It is proposed that if approved the online consultation will run for a period of 4 weeks.

2. Reason for Proposal

- 2.1 The procurement exercise has now reached the stage where a preferred bidder can be appointed subject to agreement through the normal decision making process but as outlined above it was always the intention to undertake a public consultation prior to any final decisions being made.

3. Recommendation(s) / Proposed Decision

- 3.1 That the Mayor be recommended to approve the content of the on-line consultation on public toilets set out at Appendix 1 to the submitted report for a four week consultation period.

Appendices

Appendix 1 Public Toilet Survey

Report Clearance

Report clearance:	This report has been reviewed and approved by:	Date:
Chief Executive	Steve Parrock	
Monitoring Officer	Anne-Marie Bond	
Chief Finance Officer	Martin Phillips	
Relevant Director/Assistant Director	Fran Hughes	4/10/17

Section 1: Background Information

1.	What is the proposal / issue? As part of the Councils Transformation Programme the Council has been reviewing different options for the delivery of public toilets across Torbay. The Council is currently undertaking a procurement process for the provision of public toilets within Torbay and has offered a long-term contract requiring the successful contractor to invest in the public convenience service and facilities to improve services and save the Council money. The Council would like to obtain feedback from members of the public to help us to inform how we can ensure that facilities are fit for the future and meet the needs of our communities and visitors – this feedback will then be used to help shape the future provision of toilets within Torbay. A questionnaire will be made available to members of the public seeking views on the existing toilet facilities as well as possible options for the future of public toilet provision across Torbay.
2.	What is the current situation? The Council currently provides, manages and maintains 28 public toilets across Torbay. Of these 28 toilets, 16 are open all year and 12 are open in the summer season. Two of these facilities are pay on entry toilets which charge 20p. The current cost of running toilets in Torbay is £663,000. A further 4 toilets are operated under lease or through the Torbay Coast and Countryside Trust. There is no statutory requirement for a Local Authority to provide public toilets.
3.	What options have been considered? A number of options have been considered by the Council for the provision of public toilets, these options now form the basis of the public consultation. The feedback will help to inform how we can ensure that facilities are fit for the future and meet the needs of our communities and visitors.
4.	How does this proposal support the ambitions, principles and delivery of the Corporate Plan? Ambitions: Prosperous and Healthy Torbay Principles: Use reducing resources to best effect

	<p>Targeted actions: Ensuring Torbay remains an attractive and safe place to live and visit</p>
5.	<p>How does this proposal contribute towards the Council's responsibilities as corporate parents?</p> <p>N/A</p>
6.	<p>How does this proposal tackle deprivation?</p> <p>N/A</p>
7.	<p>Who will be affected by this proposal and who do you need to consult with?</p> <p>This proposal has the potential to affect residents and visitors of Torbay.</p>
8.	<p>How will you propose to consult?</p> <p>A questionnaire will be made available to members of the public seeking views on the existing toilet facilities as well as possible options for the future of public toilet provision across Torbay.</p> <p>The feedback will help to inform how we can ensure that facilities are fit for the future and meet the needs of our communities and visitors.</p> <p>An online questionnaire will be produced giving people the opportunity to have their say on this proposal.</p>

Section 2: Implications and Impact Assessment

9.	What are the financial and legal implications? There is no statutory requirement for a Local Authority to provide public toilets.
10.	What are the risks? <i>To be updated following consultation</i>
11.	Public Services Value (Social Value) Act 2012 N/A
12.	What evidence / data / research have you gathered in relation to this proposal? <i>To be updated following consultation</i>
13.	What are key findings from the consultation you have carried out? <i>To be updated following consultation</i>
14.	Amendments to Proposal / Mitigating Actions <i>To be updated following consultation</i>

Equality Impacts

<p>15</p>	<p>Identify the potential positive and negative impacts on specific groups A number of options have been considered by the Council for the provision of public toilets, these options now form the basis of the public consultation.</p> <p>The feedback will help to inform how we can ensure that facilities are fit for the future and meet the needs of our communities and visitors.</p> <p>This section will therefore be updated following the public consultation exercise once further details are known.</p>		
	<p>Positive Impact</p>	<p>Negative Impact & Mitigating Actions</p>	<p>Neutral Impact</p>
<p>Older or younger people</p>			
<p>People with caring Responsibilities</p>			
<p>People with a disability</p>			
<p>Women or men</p>			
<p>People who are black or from a minority ethnic background (BME) <i>(Please note Gypsies / Roma are within this community)</i></p>			
<p>Religion or belief (including lack of belief)</p>			
<p>People who are lesbian, gay or bisexual</p>			

	People who are transgendered			
	People who are in a marriage or civil partnership			
	Women who are pregnant / on maternity leave			
	Socio-economic impacts (Including impact on child poverty issues and deprivation)			
	Public Health impacts (How will your proposal impact on the general health of the population of Torbay)			
16	Cumulative Impacts – Council wide (proposed changes elsewhere which might worsen the impacts identified above)	<i>To be updated following consultation</i>		
17	Cumulative Impacts – Other public services (proposed changes elsewhere which might worsen the impacts identified above)	<i>To be updated following consultation</i>		